## Auto Pay - Customer Portal View Last Modified on 02/02/2023 9:04 am EST

## Managing auto pay on the customer portal.



## **Manage Auto Pay**

From the Manage Auto Pay tool, customers can manage the payment method for their account.

Invoice History	<ul> <li>Thu Apr 21, 2022</li> <li>Wed Apr 20, 2022</li> </ul>	3205051 S 3199030 ( <u>VIEW PREVIC</u>	96G Trash Service 55G Recycle Service 1 <b>US AND FUTURE SERVICES</b>
<ul> <li>Manage Auto Pay</li> <li>Payment Methods</li> </ul>	Manage Auto Pay		×
	Enable Auto Pay	Scheduled Day	-
Reports	*Payment Account	Matthew Van Doren -	2393 Expires 0 🔻
REQUESTS CLICK HERE TO SUBMIT ONLINE REQUEST	Day Of Month	3	
	Add Payment	Account Save Clos	e

- 1. Click on Manage Auto Pay and the Manage Auto Pay popup editor will display.
- 2. Select the Enable Auto Pay drop down and select from the following options:
  - $\circ~$  No If selected, auto pay will not be enabled for the customer's account.
  - At Billing If selected, auto pay will process payments when the account is billed.
  - Scheduled Day If selected, auto pay will process payment for the account on the day of the month the customer has entered.
    - If selected, Day of Month field displays. Enter the day of the month they would like your payment processed.
- 3. Select a **Payment Account** from the drop down.
  - If no payment account is available, or a new payment account should be used, select 'Add Payment Account'.
- 4. Click Save.

## **Add Payment Account**

Add a bank account or credit card to be used for auto pay processing.

Payment ad	ccounts can also be	added from th	ne Portal ho	ome screen b	oy selecting	Payment Me	thods.
Manage Auto Pay			×				
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- 1. Select Add Payment Account from the Manage Auto Pay editor.
- 2. Select the **Type** of payment method. Options include:
  - Credit Card
  - Bank Account
- 3. Complete all required payment fields for the selected payment option.
- 4. Click Save.